

Dear Valued Customer:

Thank you for your purchase of the Zebra support services described below and detailed on the proceeding page(s). We are pleased to provide you with the services that you have requested.

You now have access to Zebra's live and online technical support resources, software releases, security patches and updates, as well as Zebra's global repair and logistics capabilities, per your contract's entitlements. You can rest assured that experts in the technology that you have purchased will provide you with the support that you need and expect.

The attached documents set forth the details of this service contract:

- Service Description Documents (SDDs) describe the scope of services provided
- Customer Instructions describe how to access the services to which you are entitled
- Zebra's Terms and Conditions of Sale <https://www.zebra.com/us/en/terms-conditions.html>

This service contract is governed by the Zebra Terms and Conditions of Sale unless otherwise agreed in writing by authorized representatives of both Parties, in which case the pre-agreed (agreement) terms will apply.

If you have any questions, please email the contract services team at:
contractservices.APAC@zebra.com.

On behalf of Zebra, we thank you for your business. We value your confidence in our services and look forward to providing you with support for your products – delivered with quality you can rely on.

Sincerely,



Ryan Goh, VP & GM Sales, Asia Pacific, Zebra Technologies Asia Pacific Ltd



YOUR ZEBRA SERVICE CONTRACT DETAILS

| | |
|------------------------------------------|------------------------------|
| Zebra Reseller Partner | ALC-TECH (M) SDN BHD |
| End User Customer | CLASSIC FINE FOODS SDN. BHD. |
| Service Contract Reference Number | 38226735 |
| Reseller Purchase Order | PO013108 |
| Purchase Order | 4505697689 |

| Service Part Number | Description | Qty | Duration | Service Detail |
|---------------------|---------------------------------------------------------------------------------------------|-----|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Z1AE-ZD40-5C0 | Zebra OneCare, Essential, Purchased within 30 days of Device, ZD4x0, 5 Years, Comprehensive | 7 | 25-Feb-2022 to 24-Feb-2027 | Comprehensive Coverage Core Software Support Depot Repair Online Repair Dashboard Printhead Coverage Technical Support Web Support |

EQUIPMENT LIST

| Service SKU | Entitled Product | Serial Number | Quantity | Duration |
|---------------|------------------|---------------|----------|----------------------------|
| Z1AE-ZD40-5C0 | ZD42042-T0PE00EZ | D0J215004346 | 1 | 25-Feb-2022 to 24-Feb-2027 |
| Z1AE-ZD40-5C0 | ZD42042-T0PE00EZ | D0J215004347 | 1 | 25-Feb-2022 to 24-Feb-2027 |
| Z1AE-ZD40-5C0 | ZD42042-T0PE00EZ | D0J215004348 | 1 | 25-Feb-2022 to 24-Feb-2027 |
| Z1AE-ZD40-5C0 | ZD42042-T0PE00EZ | D0J215004349 | 1 | 25-Feb-2022 to 24-Feb-2027 |
| Z1AE-ZD40-5C0 | ZD42042-T0PE00EZ | D0J215004352 | 1 | 25-Feb-2022 to 24-Feb-2027 |
| Z1AE-ZD40-5C0 | ZD42042-T0PE00EZ | D0J215004353 | 1 | 25-Feb-2022 to 24-Feb-2027 |
| Z1AE-ZD40-5C0 | ZD42042-T0PE00EZ | D0J215004358 | 1 | 25-Feb-2022 to 24-Feb-2027 |